• LETTER OF THE WEEK

SMALL BUSINESS STATES ITS CASE

Now that both major political parties are in election mode, I hope they become more sensitive to the wants of the country's biggest employer, small business. Here is the plea.

Since the global financial crisis, banks have seen small business as easy pickings, in effect raising interest rates 3 percentage points above that for the large corporations and using the increased fees to subsidise housing loans. (Banks have found that borrowing short and lending long on passive investments, normally housing, is not smart when the cost of lending rises - and it is a political minefield to raise housing interest rates.)

To counter the unbalanced increase in interest rates, many small businesses. have structured their operations through family trusts. Profits generated above the company tax rates are distributed to associated companies and these funds used as working capital within the business. This approach has been accepted by the Australian Taxation Office for many years.

However, as money has become tight and the government tries to balance its books, the ATO has formed the view that is has been missing out on tax, that is, it got the interpretation of the tax law wrong all these years.

A ruling (TR 2010/3) has been produced by the ATO setting out how it intends to deal with the practice. The logic in the paper makes utterings at the Mad Hatter's tea party positively sane. The purpose of the ruling is to raise more revenue for the government. The practicality is it will also substantially increase compliance costs - a double whammy for small business. The ruling can, of course, be challenged - if one has a spare \$100,000.

If either political party is serious about giving small business a fair go, it can

undertake to legislate a confirmation that the family trust structure is acceptable. This would reduce working capital and compliance costs for small business. It would also free up accountants' time to spend on more productive matters. Geoff Wotzko

Perth

WORK SMARTER, NOT LONGER

I could not agree more with Leo D'Angelo Fisher's article (Time bandits stifle innovation, BRW, July 15).

The problem facing most business managers and owners today is this: how do they constantly deliver more and more (revenue growth, market share, profits, etc) with less and less (money, people and time)?

When they just fall over the line and deliver the results, it creates expectations for even better results the next time with fewer resources.

The usual way leaders cope is by working harder and longer, which stresses them, saps their energy and risks burn-out. As for any sort of worklife balance, forget it.

It's an unsustainable cycle that needs to be broken. To achieve this, managers need to rethink the way they think, interact and work. They have to become faster at solving day-to-day problems and making decisions, in turn freeing up time for innovation at work and quality time at home. This speed thinking is a skill and process that can be learned quickly and easily, and can help managers become more productive and energised.

There is nothing acceptable or laudable about working 60-hour weeks. It damages your health and, as the KPMG study suggests, it makes managers less creative and innovative - the very qualities everyone needs to succeed in a fast-moving, non-linear world.

Dr Ken Hudson

Sydney



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